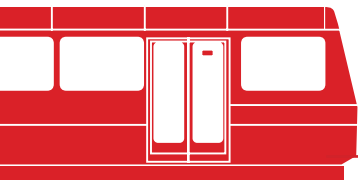
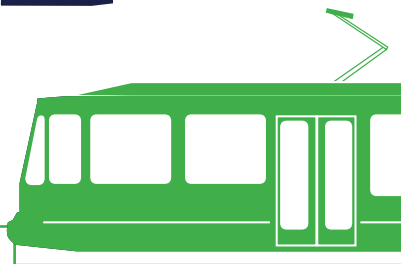


53b



**DRIVERS' AND
CONDUCTORS' GUIDE
FOR SOUTH YORKSHIRE**
AUTUMN 2022



**THANK
YOU**

TravelMaster would like to offer its sincere thanks to all our frontline colleagues for their hard work keeping the region moving during COVID-19.

HIGHLIGHTS

1. SYPTE has now become SYMCA. Any previous reference to SYPTE in the guide now should refer to SYMCA.
2. During the lifetime of this guide, it is expected that the Zoom Beyond 18-21 Travel Pass will gain the ability to act like a TravelMaster 18-22 Discount Card, giving the holder a 15% discount off adult prices for certain tickets bought in advance. See page 6.

Guide funded and produced by

In partnership with



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CONCESSIONARY TICKETS ENCTS

ENCTS SENIOR CITIZEN

- Valid on bus, tram and train.
- Valid between 0930 and 2300 on weekdays and all day at weekends/bank holidays throughout England.
- Free on bus & tram. Half fare when travelling wholly on the South Yorkshire rail network, if the pass bears the Travel South Yorkshire logo.



ENCTS MOBILITY

- Valid on bus, tram and train.
- Valid at any time throughout South Yorkshire.
- South Yorkshire residents' passes are also valid on **direct Northern** trains between South and West Yorkshire, at any time. No change of train permitted in West Yorkshire.
- **On buses:** valid between 0930 and 2300 on weekdays and all day at weekends/bank holidays throughout **the rest of England**.



Symbol denotes that holder may be accompanied by a carer.

Pass is still valid if carer not present.

A fare paying age child can be a carer.

Carer travels FREE of charge:

- only when travelling with passholder
- on bus and tram when the journey starts in South Yorkshire
- on train if the journey is covered by the above validity rules and the pass bears the Travel South Yorkshire logo.



This symbol is present if the passholder is blind or partially sighted.

Customer is not required to scan their card.

CONCESSIONARY TICKETS YOUTH PRODUCTS

ZOOM ZERO TRAVEL PASS

- Valid on bus and tram.
- Valid on school days until 1900, unless stated on the pass.
- Valid between home and school by any reasonable route.
- These are Smartcards, and are scanned onboard vehicle.
- If your system isn't yet set up to scan this card, please treat it as a flash pass.



ZOOM ZERO FARE EXTENSION CARD

- Extension cards are issued by schools/colleges.
- Valid with a Zoom Zero Travel Pass bearing the same number.
- Adds additional validity to the Zoom Zero Travel Pass.



ZOOM UNDER 16 TRAVEL PASS

- Existing MegaTravel Passes will remain in circulation until they expire. Valid on bus, tram and train.
- Valid throughout South Yorkshire at any time.
- Entitles holder to concessionary fare on bus and tram (currently 80p) and half fare on rail services in South Yorkshire.
- These are Smartcards and should be scanned instead of used as flash passes. Any passenger with a Smartcard version should be asked to scan them.
- If the card can't be scanned due to equipment fault, allow the customer to travel.



CONCESSIONARY TICKETS YOUTH PRODUCTS

ZOOM 16-18 TRAVEL PASS

- Valid on bus, tram and **Northern** trains throughout South Yorkshire, at any time.
- Entitles holder to the current concessionary fare on bus/tram, and half fare on Northern trains.
- Valid until the 31st July or the day before the 18th birthday if they are born in August.
- These are Smartcards and should be scanned instead of used as flash passes. Any passenger with a Smartcard version should be asked to scan them.
- If the card can't be scanned due to equipment fault, allow the customer to travel.



ZOOM BEYOND 18-21 TRAVEL PASS

- Valid on bus and tram throughout South Yorkshire.
- Entitles the holder to the current concessionary fare on bus and tram.
- Start and Expiry dates are printed on the card. Validity will be until the day before the passholder's 22nd birthday
- These are smartcards but should be used as flash passes.
- GetAbout and GetAbout+ tickets are NOT available for purchase with the Zoom Beyond 18-21 Travel Pass.
- During the lifetime of this guide, it is expected that the Zoom Beyond 18-21 Travel Pass will gain the ability to act like a TravelMaster 18-22 Discount Card, giving the holder a 15% discount off adult prices for certain tickets bought in advance.



SOUTH YORKSHIRE ZONE

SYCONNECT

- Any bus and tram in the South Yorkshire zone.
- 1 day, Flexi5, 7 day, 28 day and Annual available.
- Can be issued or collected as a smart ticket onboard.
- Some day tickets may be on paper ETM Stock.
- 1 Day tickets and Flexi 5 tickets available on First and Stagecoach mobile ticketing apps.



SYCONNECT +

- Any bus, tram and train in the South Yorkshire zone.
- 1 day, 7 day, 28 day and Annual available.
- Can be issued or collected as a smart ticket onboard.
- 1 day ticket available on First and Stagecoach mobile ticketing apps.



GETABOUT

- Valid on bus and tram in the county of South Yorkshire at any time.
- Only available in conjunction with a valid Zoom
- Under 16 Travel Pass, Zoom 16-18 Travel Pass,
- MegaTravel Pass
- 1 day, 7 day and 28 day products available.
- Paper tickets are still issued where an Operator cannot issue to Smartcards or for children below secondary school age, who are not required to carry Zoom Under 16 Travel Passes/MegaTravel Passes. 1 day ticket available on First and Stagecoach mobile ticketing apps.



SOUTH YORKSHIRE ZONE

GETABOUT+

- Valid on bus, tram and train in the county of South Yorkshire at any time.
- Only available in conjunction with a valid Zoom Under 16 Travel Pass, Zoom 16-18 Travel Pass, MegaTravel Pass or 16-18 Travel Pass.
- 1 day, 7 day and 28 day products available.
- Paper tickets are still issued where an Operator cannot issue to Smartcards or for children below secondary school age, who are not required to carry Zoom Under 16 Travel Passes or MegaTravel Passes.
- 1 day ticket available on First and Stagecoach mobile ticketing apps.

Note: Counterparts are no longer issued, customers will have receipts instead. If a Smartcard fails to scan due to equipment failure, allow the customer to travel



SOUTH YORKSHIRE ZONE

EXTENDED PERIOD

- Any bus, tram and train in the South Yorkshire zone.
- These are used just like a standard smartcard and should be scanned against on board readers or handheld readers used by tram conductors.

Extended Period / Annual TravelMasters are now issued solely onto Standard TravelMaster Smartcards. Old bespoke design Smartcards are still valid if they are in date.



ALL ZONES

18-22 DISCOUNT CARD

- Provides the holder a 15% discount on CityBus, CityWide, RConnect, DonConnect, BConnect, SYConnect and SYConnect+.
- Discount is only applicable to 7 day and 28 day tickets bought at Ticket Vending Machines, as well as 1 day, 7 day and 28 day tickets bought online. On vehicle sales remain at full adult price.
- Depending on the product loaded, the ticket(s) may be valid on buses, trams and trains.



**Old card design
still valid when in date**

Note: The products are the same validity as the adult equivalents and will not show differently when scanned on board. On 1st March 2020 the 18-22 Discount Card replaced the 18-21 Discount Card. Both cards are valid whilst they remain in date. Card shows a picture of the holder; this should be verified

ALL ZONES

SCRATCHCARDS

- Scratchcards are available for a number of our 1 day products, including CityBus, CityWide, RConnect, BConnect, DonConnect, SYConnect and SYConnect+. They are valid in the TravelMaster Zones relevant to them.
- Available for 1 day products.
- These must be correctly scratched and the laminate must be sealed in order for the scratchcard to be valid.
- Future scratchcard designs will no longer contain serial numbers. Both old and new designs are valid for travel.



New design

SHEFFIELD ZONE

CITYWIDE

- Any bus and tram in the Sheffield Zone.
- 1 day, Flexi5, 7 day, 28 day and Annual products available.
- Can be issued or collected as a smart ticket onboard.
- Some day tickets may be on paper ETM Stock.
- 1 Day tickets and Flexi 5 tickets available on First and Stagecoach mobile ticketing apps.



CITYBUS

- Any bus in the Sheffield Zone.
- 1 day, Flexi5, 7 day, 28 day and Annual products available.
- Can be issued or collected as a smart ticket onboard.
- Some day tickets may be on paper ETM stock.
- 1 Day tickets and Flexi 5 tickets available on First and Stagecoach mobile ticketing apps.



BARNESLEY ZONE

BCONNECT

- Any bus in the Barnsley Zone.
- 1 day, Flexi5, 7 day, 28 day and Annual product available.
- Can be issued or collected as a smart ticket onboard.
- Some day tickets may be on paper ETM stock.
- 1 Day tickets and Flexi 5 tickets available on First and Stagecoach mobile ticketing apps.



DONCASTER ZONE

DONCONNECT

- Any bus in the Doncaster Zone.
- 1 day, Flexi5, 7 day, 28 day and Annual products available.
- Can be issued or collected as a smart ticket onboard.
- Some day tickets may be on paper ETM stock.
- 1 Day tickets and Flexi 5 tickets available on First and Stagecoach mobile ticketing apps.



ROTHERHAM ZONE

RCONNECT

- Any bus or tram in the Rotherham Zone.
- 1 day, Flexi5, 7 day, 28 day and Annual products available.
- Can be issued or collected as a smart ticket onboard.
- Some day tickets may be on paper ETM stock.
- 1 Day tickets and Flexi 5 tickets available on First and Stagecoach mobile ticketing apps.



VULNERABLE PEOPLE

This section provides information on how to act in situations where Young People do not have a valid concessionary (eg. Zoom Under 16 Travel Pass/MegaTravel Pass) pass.

When dealing with young people who do not have a valid concessionary pass all drivers & conductors are empowered to make a reasonable decision if that young person is a vulnerable person and this section guides you on how to act after that decision.

When determining if a Young Person is a vulnerable person you should consider:

- Does the customer look Under-16?
For example they are boarding outside of a school or wearing a school uniform.
- Are you operating the last service to a Young Person's destination?
- Would not carrying them present a risk to their safety?
For example, are they a lone child or young person travelling late at night?

If you determine that a Young Person is a vulnerable person then you should do the following:

If they have a valid ticket (eg. GetAbout 7 Day), but do not have a matching concessionary pass (eg. MegaTravel Pass / Zoom Under 16 Travel Pass)	If they have no Concessionary ticket or pass and want to buy a Concessionary Ticket (eg. GetAbout Day).	If they do not have enough money, or have no money, and require travel.
Step 1 Determine if the ticket is genuine and not a copy. If it is a copy withdraw it, charge them the flat 80p (at time of writing) single fare or the half fare rail equivalent and file a pass misuse report.	Step 1 Issue the customer the flat single fare (80p at time of writing) or the half fare rail equivalent.	Step 1 Attempt to issue the customer the flat single fare of 80p or the half fare rail equivalent. If the customer has no money collect any details you need for your operator's unpaid fare forms.
Step 2 Allow them to travel.	Step 2 Allow them to travel	Step 2 Allow them to travel

THE SAFETY OF A YOUNG PERSON IS MORE IMPORTANT THAN THE COLLECTION OF THEIR FARE AND YOU SHOULD NEVER ABANDON A CHILD.

VULNERABLE PEOPLE

JOURNEY ASSISTANCE CARDS

Journey Assistance Cards have been produced by SYMCA to help passengers with hidden disabilities or older passengers discreetly get help from the driver so they can travel with confidence. The cards are available from the Travel South Yorkshire website and are printed out at home. These cards are often carried alongside ENCTS passes, but can be used on their own.

Some examples of Journey Assistance Cards have been included below.

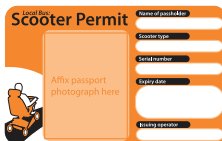


MOBILITY SCOOTER PERMITS

In South Yorkshire, Mobility Scooter Permits are issued by First South Yorkshire, Stagecoach Yorkshire and Arriva. Most operators in South Yorkshire accept them – please consult your respective operator's Terms of Carriage for specific information.

The Permit shows that the customer has had an official assessment by one of the above operators and their scooter adheres to the agreed parameters deemed acceptable for travel on board accessible buses and trams. A paid fare or ENCTS pass must be used in conjunction for travel – the permit is not a fare card.

This is just one example of a Mobility Scooter Permit (design may vary from operator to operator).



MISCELLANEOUS

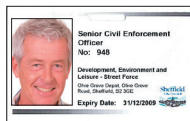
POLICE AND COMMUNITY SUPPORT OFFICERS

- Any bus and tram. Police officers of any rank and special constables travel for free on production of a warrant card.
- Police Community Support Officers (PCSOs) travel for free when on duty and in uniform.



CIVIL ENFORCEMENT OFFICERS

- Any bus and tram when on duty, in uniform on production of an ID card.



PARKING SERVICES OFFICERS

- Any bus and tram in Sheffield when on duty, in uniform on production of an ID card.



COMMUNITY SAFETY WARDENS

- Any bus and tram in district of issue when on duty, in uniform and on production of this pass.



MISCELLANEOUS

ID CARDS FOR MONITORING STAFF

- Any bus, tram and train in South Yorkshire and adjacent areas when on duty, in uniform and on production of this ID card.



RAIL ISSUED TRAVELMASTER

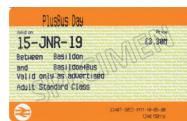
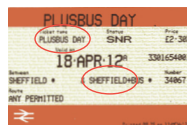
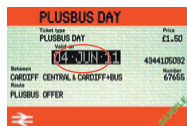
- Day products are issued onto standard orange magnetic strip media.
- 7 Day and 28 Day products are issued onto pink and yellow railway tickets and must have a railway photocard alongside them.



MISCELLANEOUS

PLUSBUS DAY

- Valid on bus and tram throughout South Yorkshire.
- Please note there may be slight variations in the style, font and layout of these tickets.
- Some tickets may be issued with the date in white reversed-out of a black box.
- The National Rail symbol may also appear in the top right hand corner of the ticket.
- In most cases, PlusBus tickets will have PLUSBUS DAY as the ticket type.
- Rail tickets to or from Barnsley, Doncaster, Rotherham, Meadowhall and Sheffield with '+BUS' are valid on all bus and tram services in that area on the date shown. They are also valid on bus and tram services operating in other areas within South Yorkshire.
- Plusbus Day passengers do not need to show their rail tickets on bus and tram as well.
- Not valid on special late night bus services with a prefix 'N' (e.g. N52).
- Passengers who have purchased a PlusBus Day ticket with a discount railcard must be able to produce the discounted railcard as well.
- Under 'Route' some tickets may say 'Any Permitted' and others may be left blank - both are valid.
- PlusBus tickets can come in different designs. The main difference is that old tickets had entirely UPPER case lettering, whereas the newer design employs a mixture of UPPER and lower case typeface. Both are valid as long as the dates are valid.



MISCELLANEOUS

PLUSBUS SEASON TICKET

- Valid on bus and tram throughout South Yorkshire.
- Rail tickets to or from Barnsley, Doncaster, Meadowhall, Rotherham or Sheffield, endorsed +BUS will be valid for free travel on tram and bus throughout South Yorkshire on the dates shown.
- Some PlusBus tickets are issued with the date in white reversed out of a black box.
- PlusBus Season passengers do not need to show their rail tickets on bus and tram as well.
- Not valid on special late night bus services with prefix 'N' (eg N52).
- Photocards are required for tickets valid for a month or longer.
- New design PlusBus tickets are being rolled out across the next 12 months. The main change is that the text will feature a mixture of UPPER and lower case typeface instead of all UPPER case.



TICKETING MEDIA

SMARTCARD

- The majority of TravelMaster Products are now issued onto smartcards.
- Products loaded to a smartcard can be bought from Ticket Vending Machines (7 day and 28 day) at most Travel South Yorkshire Interchanges or on board some bus services and all trams (1 day and 7 day).
- 1 day, Flexi5, 7 day, 28 day and Annual products are available to purchase online
- TravelMaster recently redesigned the Standard TravelMaster Smartcard. The new design will be exclusively issued going forwards, but the previous design remains valid for use.



New design

First South Yorkshire

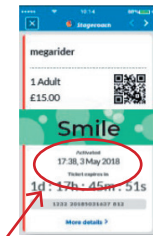
First's products can be loaded to TravelMaster smartcards.

Stagecoach Smartcards

Stagecoach issue their own Smartcards, and can carry Smart enabled TravelMaster products on them.

MOBILE TICKETING

- TravelMaster products are now available on the First mTickets App and the Stagecoach Bus App.
- Tickets available are 1 day versions of CityBus, CityWide, BConnect, DonConnect, RConnect, SYConnect, SYConnect+, GetAbout and GetAbout+. Flexi5 tickets are also available for CityBus, CityWide, BConnect, DonConnect, RConnect and SYConnect.
- The valid date will countdown and the words ('Smile' note that the word will change week on week) will be animated. If these parts do not move then the ticket is not valid and the passenger should be charged to correct single fare.

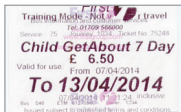


NOTE: GetAbout and GetAbout+ tickets only available in conjunction with a valid MegaTravel Pass, Zoom Under 16 Travel Pass or Zoom 16-18 Travel Pass.

TICKETING MEDIA

ONBOARD ETM

- Some Day & 7 Day products are available from on board ETMs as paper tickets.
- ETM issued paper tickets will only be issued if an operator is not able to issue smart products or for Day products where a customer does not already have a smart card.
- ETM products will say the name of the product issued and the date that product is valid to.



GENERAL INFO

- Customers are not required to carry receipts as proof of purchase, and TravelMaster does not issue receipts across all sales platforms. If a scanner is not available/working for whatever reason, please refer to your employer's direction, though a customer should not be penalised for a failure or lack of scanning hardware.

ADVICE FOR DEALING WITH INVALID PASSES & TICKETS

This advice applies to any passes presented that are

- Altered
- Forged
- Defaced
- Out of date
- Outside of valid hours
- Outside of valid area

It also applies when

- A pass is presented without a matching photocard (if required).
- The photograph does not match the presenter of the pass.

When dealing with invalid passes and tickets, a polite attitude should always be maintained and any embarrassment to passengers should be avoided.

Special Conditions

1. Please remember that some ENCTS pass holders are visually impaired. If their passes are out of date, please direct them to Traveline on (01709) 515151 to request a new pass.
2. Photocards should be withdrawn along with invalid tickets. This is essential for the subsequent investigation of withdrawn tickets.
3. Whenever a pass is withdrawn it must be attached to a completed pass misuse report and sent to the Unit/Operations Manager in accordance with your company's procedure. Passes will then be forward to SYMCA or TravelMaster as appropriate for further investigation.
4. Staff of participating companies will be rewarded through the 'Passwatch' scheme for each correctly withdrawn pass. For scratchcards, this only applies to fraudulent copies.
5. Whenever a pass is withdrawn, any personal property (e.g. bank cards, driving licence etc.) must be returned to the passenger. However, if the photocard does not match the presenter, any personal property must be withdrawn with the pass so it can be returned to the legal owner.

ADVICE FOR DEALING WITH INVALID PASSES & TICKETS

	Out of date	Altered or used before start date	Used at wrong time or out of area	Clerical error
Senior Citizens and Mobility Passes (except Visually Impaired Mobility Passes)	Within two weeks of the expiry date: Allow concessionary travel at appropriate time and advise passenger to apply for a replacement pass. More than two weeks after expiry date: Charge appropriate fare, withdraw pass and file a misuse report.	Charge appropriate fare, withdraw pass and file a misuse report.	Charge appropriate fare.	Refer passenger to ring Traveline on (01709) 515151.
Visually Impaired Mobility Passes	If their passes are out of date, please refer them to apply for a replacement pass. Please remember that holders of the English National Concession passes with the 'eye' logo are visually impaired. There is no requirement for them to scan their pass or retain any ticket you issue.	Charge appropriate fare, withdraw pass and file a misuse report.	Charge appropriate fare.	Refer passenger to ring Traveline on (01709) 515151.
All other passes and tickets	Charge appropriate fare, withdraw complete pass/ticket (including photocard and file Passwatch report).	Charge appropriate fare, withdraw only if altered and file passwatch report.	Charge appropriate fare.	Refer passenger to ring Traveline on (01709) 515151 (unless it has been issued by your company).

HOTLISTING

Hotlisting is the process of blocking a Smartcard or Product. There are a number of reasons for Hotlisting including the card having been reported lost, stolen or damaged.

SYMCA introduced hotlisting in late 2019 and TravelMaster have recently done likewise.

While Operator's ETMs differ, you can expect some broad similarities across the board when presented with a Hotlisted card.

First, Stagecoach Yorkshire, TM Travel, Powells, Arriva, Hulleys and SCT ETMs will all say that the presented card has been Hotlisted. The majority of these will also have an audible alert and, in some cases, a red screen.

There may be further information (such as that the card is blocked, or to take down some details). For exact specifics, please consult your employer.

In the event of a customer presenting a Hotlisted Smartcard, where possible please:

- Withdraw the Smartcard.
- Inform the customer that their Smartcard has been Hotlisted.
- Give the customer the information card that Travel South Yorkshire created
- and distributed (see below for example).

Your card has been blocked and isn't valid anymore

You'll need to contact your card issuer for more details.

For Travel South Yorkshire concessionary passes ring **01709 515151**

For other concessionary passes ring the authority who issued your pass.

For TravelMaster cards ring **0114 478 2266**



Travel
South Yorkshire

travelsouthyorkshire.com

COLLECTING TICKETS ON VEHICLE

TravelMaster tickets bought online can be picked up on board First and Stagecoach vehicles (including Supertram).

Customers who have selected this option simply scan their cards on the ETM and the product should download automatically.

In most cases the card will then need to be scanned again, so that the ETM can register the product that is now on the card.

If a customer has a problem with downloading their product, please direct them to TravelMaster's Customer Enquiries team.

Telephone 0114 478 2266

Email: enquiries@sytravelmaster.com

FLEXIBLE TICKETING - FLEXI5

On 02 August 2021 TravelMaster launched the Flexi5 ticketing range. They are available to purchase online.

The Flexi5 is a carnet ticket comprised of 5x 1 day products. These tickets can be used at any point in a 31 day period as determined by the customer at the time of purchase.

The customer will scan their ticket on the ETM as they would any other smart TravelMaster product.

Some Operators will require the driver to press a button on their ETM to accept the ticket. Please refer to your respective training.

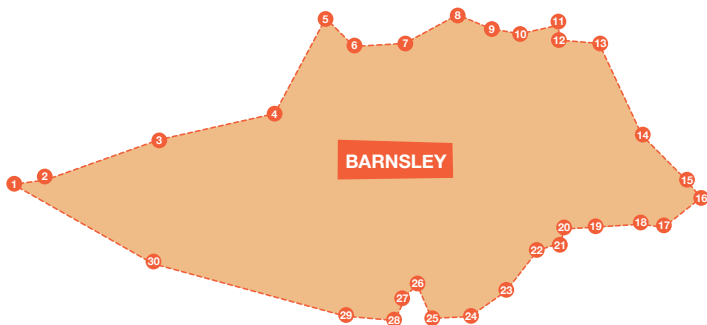
If it's the first use of that Flexi5 ticket, it will activate the first 1 day ticket and this should work and display as any other 1 day product on your ETM. If it has been activated elsewhere that day, your machine will simply register a 1 day ticket as being scanned.

Whilst not sold on board, this ticket is available to pick-up on board services that allow this, as with any other TravelMaster product. The procedure is no different to other TravelMaster products picked up on board.

As with all other products, if a customer has a problem with the product, please refer them to the point of issue (TravelMaster for online and Interchanges for Ticket Vending Machines).

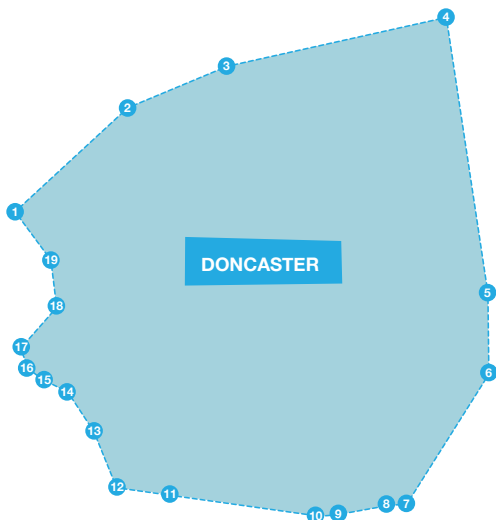
ZONAL MAP AND BOUNDARY POINTS

BARNSELY ZONE



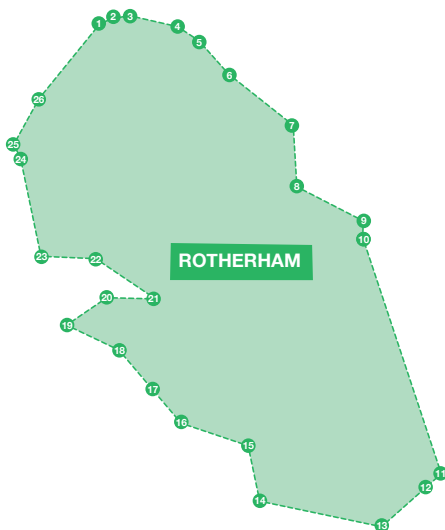
- | | |
|--|---|
| 01. Harden, Dunford Road / Bare Bones Road | 16. Goldthorpe, Barnburgh Lane / Green Lane |
| 02. Law, Bedding Edge Road / Law Bottom | 17. Bolton-on-Deerne, Mexborough Road / Garbutt Street |
| 03. Ingbirchworth, Huddersfield Road / Wellthorne Lane | 18. Bolton-on-Deerne, Dearne Road / Mill View |
| 04. Cawthorne, Tivy Dale Road / Tivy Dale Drive | 19. Old Moor, Manvers Way / Wetland Centre |
| 05. Haigh, Huddersfield Road / Jebb Lane | 20. Brampton, Brampton Road / Junction Road |
| 06. Staincross, Sackup Lane / Edgehill Road | 21. Cortonwood |
| 07. Staincross, Wakefield Road / Lee Lane | 22. Hemingfield, Tingle Bridge Lane / Tingle Close |
| 08. Royston, Station Road / Summer Lane | 23. Elsecar, Water Lane / Burying Lane |
| 09. Royston, Lund Hill Lane East / West | 24. Hood Hill, Sheffield Road / Kirby Lane |
| 10. Shafton, Sandybridge Lane / Greenside | 25. Warren, Thornccliffe Industrial Estate |
| 11. Brierley, Frickley Bridge Lane / Hilltop | 26. Tankersley Manor, Westwood New Road / Wentworth Way |
| 12. Brierley, Cross Hill / Haldane Close | 27. Wentworth Industrial Estate |
| 13. Brierley, Common Road / Brierley Common | 28. Howbrook, Hollinberry Lane / Holly House Farm |
| 14. Thurnscoe, Clayton Lane / Robert Ogden School | 29. Wortley, Halifax Road / Park Avenue |
| 15. Goldthorpe, Doncaster Road / Pickhills Avenue | 30. Langsett, Manchester Road / Midhope Cliff Lane |

DONCASTER ZONE



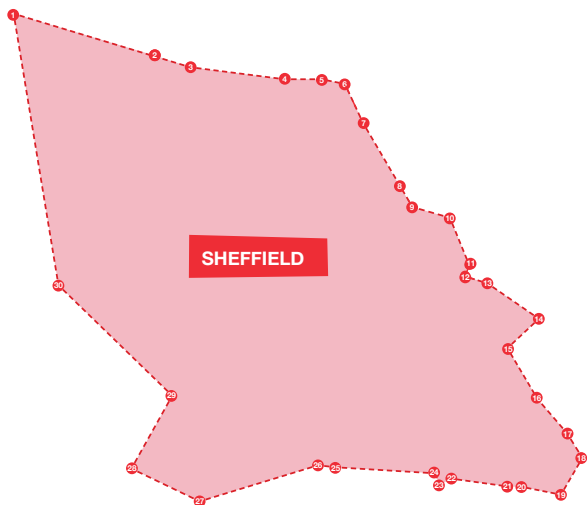
- | | |
|--|---|
| 01. Clayton, Church Field Road / Tan Pit Lane | 12. Micklebring, Greaves Sykes Lane / Coal Pit Lane |
| 02. Barnsdale Bar, A1 / Great North Road | 13. Conanby, Doncaster Road / Old Road |
| 03. Norton, Selby Road / Norton Common Farm | 14. Old Denaby, Denaby Lane / Ferryboat Lane |
| 04. Moorends, Moorends Road / Plumtree Farm | 15. Mexborough, Hartley Street OR Bus Station |
| 05. Wroot, Candy Bank / Candy Farm | 16. Mexborough, Wath Road / Highwoods Road |
| 06. Blaxton, Bank End Road / Fiftyeights Road | 17. Adwick-upon-Deerne, Hound Hill Lane / Sticking Lane |
| 07. Bawtry, Gainsborough Road / Bawtry Bridge | 18. Barnburgh, Barnburgh Lane / Green Lane |
| 08. Bawtry, High Street / Market Place
OR Church Street | 19. Hickleton, Doncaster Road / Fire Tree Close |
| 09. Harworth, Tickhill Road / Bawtry Road | |
| 10. Tickill, Blyth Road / Bawtry Road | |
| 11. Braithwell, Fishpond Lane / Birchwood Lane | |

ROTHERHAM ZONE



- | | |
|--|---|
| 01. Brampton, Knollback Lane / Bierlow Close | 15. Wales, School Road / Almond Tree Road |
| 02. Brampton, Wath Road / Kingfisher Drive | 16. Swallownest, Chesterfield Road / Old Colliery Way |
| 03. Old Moor, Manvers Way / Wetland Centre | 17. Woodhouse Mill, Retford Road / Princess Royal |
| 04. Manvers, Station Road / Manvers way | 18. Waverley, High Field Spring |
| 05. Manvers, Wath Road / Bolton Road | 19. Tinsley Park, Europa Link / Europa Drive |
| 06. Swinton, Rowms Lane / Swinton Bridge | 20. Tinsley, Bawtry Road / Ackworth Drive |
| 07. Conanby, Doncaster Road / Old Road | 21. Whiston, West Bawtry Road / Long Lane |
| 08. Ravenfield Common, Braithwell Road / Cedar Drive | 22. Templeborough, Sheffield Road / MAGNA |
| 09. Maltby, Fish Pond Lane / Stainton Lane | 23. Meadowhall Interchange |
| 10. Maltby, Grange Lane / Autumn Drive | 24. Thorpe Hesley, Upper Wortley Road / London Way |
| 11. Woodsetts, Woodsetts Lane / Owday Lane | 25. Thorpe Hesley, Hesley Lane / London Way |
| 12. Lindrick, Worksop Road, Fox Covert Garage | 26. Wentworth, Barrowfield Lane / Mill Lane |
| 13. Netherthorpe, Back Lane / Thorpe Lane | |
| 14. Woodall, Woodall Lane / Dowcarr Lane | |

SHEFFIELD ZONE



- | | |
|---|---|
| 01. Langsett, Manchester Road / Midhope Cliff Lane | 16. Beighton, Robin Lane / Woodhouse Lane |
| 02. Stocksbridge, Fox Valley Way / Hunshelf Road | 17. Norwood, Rotherham Road / Industrial Estate |
| 03. Deepcar, Wortley Road / Station Road | 18. High Moor, Mansfield Road / Woodhall Road |
| 04. High Green, Wortley Road / Westwood New Road | 19. Spinkhill, College Road / Turning Circle |
| 05. Warren, Thorncliffe Industrial Estate | 20. Eckington, Littlemoor Business Centre |
| 06. Warren, White Lane / Warren Lane | 21. Eckington, Bus Station |
| 07. Chapeltown, Cowley Hill / Smithy Wood Road | 22. Marsh Lane, Lightwood Road / Bramley Road |
| 08. Blackburn, Blackburn Road / New Droppingwell Road | 23. Marsh Lane, Ridge Road |
| 09. Meadowhall Road / Barrow Road | 24. Marsh Lane, Main Road / School Lane |
| 10. Templeborough, Sheffield Road / MAGNA | 25. Jordanthorpe, Dyche Lane / Dyche Road |
| 11. Tinsley, Bawtry Road / Ackworth Drive | 26. Lowedges, Chesterfield Road South / Batemoor Road |
| 12. Tinsley Park, Europa Link / Airport Access Road | 27. Totley, Baslow Road / Brickworks |
| 13. Catcliffe, Rotherham Road / St. Mary's Drive | 28. Fox House, Hathersage Road / Fox House Inn |
| 14. Treeton, Wood Lane / Burnt Wood Lane | 29. Ringinglow, Ringinglow Road / Sheephill Road |
| 15. Woodhouse Mill, Retford Road / Furnace Lane | 30. Hollow Meadows, Moscar Lodge / Manchester Road |

SOUTH YORKSHIRE ZONE





SOUTH YORKSHIRE BOUNDARY POINTS

- | | |
|--|---|
| 01. Harden, Dunford Road / Bare Bones Road | 26. Woodsetts, Woodsetts Lane / Owday Lane |
| 02. Law, Bedding Edge Road / Law Bottom | 27. Lindrick, Worksop Road, Fox Covert Garage |
| 03. Ingbirchworth, Huddersfield Road / Wellthorne Lane | 28. Netherthorpe, Back Lane / Thorpe Lane |
| 04. Cawthorne, Tivy Dale Road / Tivy Dale Drive | 29. Woodall, Woodall Lane / Dowcarr Lane |
| 05. Haigh, Huddersfield Road / Jebb Lane | 30. High Moor, Mansfield Road / Woodhall Road |
| 06. Staincross, Sackup Lane / Edgehill Road | 31. Spinkhill, College Road / Turning Circle |
| 07. Staincross, Wakefield Road / Lee Lane | 32. Eckington, Littlemoor Business Centre |
| 08. Royston, Station Road / Summer Lane | 33. Eckington, Bus Station |
| 09. Royston, Lund Hill Lane East / West | 34. Marsh Lane, Lightwood Road / Bramley Road |
| 10. Shafton, Sandybridge Lane / Greenside | 35. Marsh Lane, Ridge Road |
| 11. Brierley, Frickley Bridge Lane / Hilltop | 36. Marsh Lane, Main Road / School Lane |
| 12. Brierley, Cross Hill / Haldane Close | 37. Jordanthorpe, Dyche Lane / Dyche Road |
| 13. Brierley, Common Road / Brierley Common | 38. Lowedges, Chesterfield Road South / Batemoor Road |
| 14. Clayton, Church Field Road / Tan Pit Lane | 39. Totley, Baslow Road / Brickworks |
| 15. Barnsdale Bar, A1 / Great North Road | 40. Fox House, Hathersage Road / Fox House Inn |
| 16. Norton, Selby Road / Norton Common Farm | 41. Ringinglow, Ringinglow Road / Sheephill Road |
| 17. Moorends, Moorends Road / Plumtree Farm | 42. Hollow Meadows, Moscar Lodge / Manchester Road |
| 18. Wroot, Candy Bank / Candy Farm | 43. Langsett, Manchester Road / Midhope Cliff Lane |
| 19. Blaxton, Bank End Road / Fiftyeights Road | |
| 20. Bawtry, Gainsborough Road / Bawtry Bridge | |
| 21. Bawtry, High Street / Market Place
OR Church Street | |
| 22. Harworth, Tickhill Road / Bawtry Road | |
| 23. Tickill, Blyth Road / Bawtry Road | |
| 24. Maltby, Fish Pond Lane / Stainton Lane | |
| 25. Maltby, Grange Lane / Autumn Drive | |

TRAVEL ZONE DEFINITIONS

There are key differences in how Travel Zones are defined for the tickets within this guide, particularly between Concessionary and Commercial (TravelMaster) products.

Concessionary products are valid within the Metropolitan County of South Yorkshire only. Exceptions to this rule are:

- ENCTS passes are valid throughout England
- SYMCA issued disabled persons' passes are valid between the South and West Yorkshire rail networks (not valid for rail journeys wholly within West Yorkshire).

Commercial products are valid within the respective TravelMaster Zones, as shown on the map (p26-31). These Zones can incorporate areas that reside outside of the Metropolitan County area. For example, the Derbyshire villages of Killamarsh, High Moor, Norwood, Spinkhill and Eckington are all considered part of the Sheffield and South Yorkshire TravelMaster Zones.

Note: Special consideration must be given to the GetAbout / GetAbout+ tickets. Whilst they are TravelMaster products, they are linked to the child concession scheme and are only available within the Metropolitan County of South Yorkshire.

INTERACTIVE TRAVELMASTER ZONAL MAPS

Interactive versions of the TravelMaster Zonal Maps can be found on our website at sytravelmaster.com. Navigate to the area of the county that you want and click "Zone Map" for more info.

NOTES

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

CONTACT US

If you would like to provide feedback
on this guide, please e-mail us at
driversguide@sytravelmaster.com

USEFUL CONTACTS

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DONCASTER COMMUNITY TRANSPORT	01302 342400
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GLOBE	01226 299 900
HEATONS COACHES	0114 233133
HULLEYS OF BASLOW	01246 582 246
ISLE COACHES	01427 728227
LL TRAVEL	01709 585359
NATIONAL RAIL ENQUIRIES	03457 484 950
POWELLS	01709 700 900
SHEFFIELD COMMUNITY TRANSPORT	0114 276 6148
SOUTH PENNINE COMMUNITY TRANSPORT	07593 852259
STAGECOACH CHESTERFIELD	01246 211 007
STAGECOACH EAST MIDLANDS	0345 605 0 605
STAGECOACH SHEFFIELD (ECCLESFIELD)	0114 246 5555
STAGECOACH SHEFFIELD (HOLBROOK)	0114 247 0777
STAGECOACH SUPERTRAM	0114 272 8282
STAGECOACH YORKSHIRE	01226 202 555
SYMCA (FORMERLY SYPTE) HEAD OFFICE	0114 276 7575
TM TRAVEL	0114 263 3890
TRAVELINE	01709 51 51 51
TRAVELMASTER	0114 478 2266
WATERSONS	01977 610 773